



IAE warrants that its products shall be free from defects in material and workmanship and will meet the technical performance and ratings defined in the technical data sheets published at the date of shipment. IAE warrants its products on a prorated basis as stated below. The IAE obligation under this warranty is limited in accordance with the provisions stated herein. The sole and exclusive remedy under this warranty shall be repair, or at IAE's options, replacement of the defective product at a prorated portion of the original purchase price. Defective products are those found upon examination by IAE to be inoperative within the applicable performance and ratings within the time periods of exposures due to traceable defects in materials and workmanship.

WARRANTY PERIOD

Standard warranty periods for Diagnostic X-Ray Units are listed below. If no period of time is so stated or agreed, then IAE's warranty is limited to thirty (30) days. Different standard or agreed warranty periods may apply.

X-ray Tubes (inserts)

Warranty period is twelve (12) months prorata from date of installation but in no event later than eighteen (18) months from date of shipment from IAE's factory.

X-ray Complete Units (insert + housing)

Warranty period is twenty-four (24) months prorata from date of installation but in no event later than thirty (30) months from date of shipment from IAE's factory.

CT Tubes

Warranty period is an amount of prorata slices, within twelve (12) months from date of installation but in no event later than eighteen (18) months from date of shipment from IAE's factory.

Premature Warranty Failure

Diagnostic tubes have a non-prorated warranty that is defined as a premature or early failure. IAE will, at its option, repair or replace the defective product at no cost to the purchaser. The premature failure is 3 months following installation date.

CT tubes have a non-prorated warranty fixed at 4000 slices.

WARRANTY TERMS

- Warranty consideration will only be given for products returned to IAE properly packaged and accompanied with a Tube Failure Report and a Return Authorization Number.
- Repairs and adjustments of X-Ray Tubes must be made (or directed in writing) by authorized IAE personnel only. Unauthorized repairs or adjustments will void this warranty.
- All shipping costs for a warranty return product to IAE are the responsibility of the purchaser and must be prepaid. Return shipping cost will be paid by IAE.
- All repairs including parts and labor made under the terms of this warranty will be at no charge.
- Warranty will only be extended to the original purchaser. Warranty transfer will not be honored without prior written consent.
- Warranty claims will be accepted up to 30 days after warranty expiration if the failure occurred within the warranty period. This grace period will allow time for the product to be returned should the failure occur during the last month of the warranty.

CREDIT ALLOWANCE

If failure occurs during a prorata warranty period, IAE will at its sole option either:

- 1 - refund the prorata part of the purchase price
- 2 - repair the X-Ray Tube, at no cost to the Customer, upon return of failed X-Ray Tube to IAE
- 3 - apply a prorata credit on a replacement order for a new X-Ray Tube. Prorated credit allowance will be computed according to the following:

$$\frac{\text{Number of months/slices warranted (minus) Number of months/slices used}}{\text{Number of months/slices warranted}} = \% \text{ (multiplied) by Purchase Price}$$

Therefore: Price of new tube (minus) Prorated Credit = Price of Replacement Tube

WARRANTY LIMITATIONS

If a product fails within the published technical performance and ratings specifications, and is used under "normal intended usage", will be considered for warranty adjustment. Use of the product under "other application" will be without warranty. Additionally, the warranty does not apply to any loss, damage, failure and/or malfunction relating in any way to shipping, storage, accident, abuse, misuse, alteration or equipment malfunction. The entire obligation of IAE under this warranty is to repair or replace the defective product. In no way shall IAE be responsible for consequential damages.

